



## Safety Measures RE COVID-19

May 16

**\*\*Please read the updated pages in its entirety and adhere to the measures as directed.**

### PHYSICAL AND SOCIAL DISTANCING

- Avoid physical contact on greeting. Safe greeting includes a wave, nod or bow
- properly WASH your hands for at least 20 seconds
- to reduce the spread of COVID-19, remain 2 metres apart or 6' (we prefer >3 metres or 10')
- know the signs and symptoms of COVID-19. (fever or high temperature, cough, sore throat, body aches- flu like symptoms occur after 5-7 days after you have the virus. You may have the virus and not be aware. Wearing home made masks when at the marina will help keep all safe.
- only boat with those in your immediate household
- no unnecessary contact with anyone
- no guests on your boat or at the cottage
- suggested to each client have a washable mask for entry into area stores etc
- our goal is to provide a safe environment for our staff and a welcome, safe and responsible facility for guests

### YARD / PARKING / RAMP

#### Launch ramp / season

-Boat owners are not permitted to be present for launch unless using their own equipment ie. Launching the boat themselves on their own trailer. If customers are launching, they are to move their vehicle to the trailer parking area across the road, once the boat is launched and move their boat immediately off the launch ramp to allow continued use of the ramp.

#### Marina staff will look after the following:

- remove shrink wrap, cover or tarp
  - install canvas – if your canvas is **not** on premises or in your boat, and you wish for our staff to install, please deliver it 5 days prior to unwrapping your boat.
- PREPARE FOR SUMMER- MAY INCLUDE
- requested servicing
  - pressure wash outside of boat
  - hook up batteries – boost if necessary
  - check that boat is watertight
  - fuel boat
  - move boat to slip and secure
  - plug in power when at dock
  - check one hour later that boat is still watertight

## Parking Lots

-Customers are encouraged to leave more space between vehicles. Additional parking is available across the street, at the back sheds and the area further west on the south side of road.

## Route from vehicle to boat

-Movement of one family at a time to boat on the dock. No deviation should be taken by family. Please allow for 6-8 feet distance between family groups or other. O

## Loading/Unloading

- One vehicle to load or unload at a time unless in the same boat. Wait turn in car
- Dock carts will **NOT** be provided. Staff will no longer assist with loading/unloading of vehicles and boats.
- Boats being dropped off for service should be uncoupled from the owner's vehicle by the owner. A call in ADVANCE must be arranged for service work to be completed.

## **MARINA LIFE:**

### Common Areas:

#### Playground / Picnic Areas

- Both will remain closed until further notice
- Picnic tables and chairs will be removed from area. They may be in eyesight, but please do not move or use.

#### Laundry facilities

- Laundry facilities will remain closed until further notice. Door will be locked as machines are not hooked up.

#### Garbage & Recycling

- Garbage and recycling will be closed as well since staff handles many of the items before they reach their final destinations. Garbage and recycling will have to be taken home during the COVID-19 time OR a local garbage dump permit may be purchased (\$125) and items can be taken to the area Dump site on Sundays and Wednesday during open hours.

#### Washrooms & Showers

- Boaters are encouraged to use onboard facilities as **washrooms and showers will be closed**

## **MARINA SERVICES:**

### Access to Parts

- All customers are to call or email to discuss their needs and place their order. Safe 'curbside' area will be designated to leave parts to be picked up at agreed upon time. Entry to the parts and service department is NOT available at this time.

## Service & Repairs

-All customers are to call or email with their inquiries and requests. Customers dropping off boats are to be advised of where boats are to be left. After departure, staff will move the boat to the service area.

## Boat & Accessory area (Store)

- When it opens the retail area will be sanitized
- Proper social distancing of 6 feet must be adhered to within the store
- A limited number of people may be admitted into the store at one time. No walkthroughs available.
- Once the marina store is stocked, cleaned and open to the public, and we are ready to serve you safely, we shall post on our website [www.wrightsmarina.on.ca](http://www.wrightsmarina.on.ca) and on Facebook.com/WrightsMarina We will continue to update through email as well.
- A person entering the store is asked to print their name in the daily register (recommend bringing your own pen)

## Transactions

- Payment processes are e-transfers, online payments and credit or debit cards. We recommend bringing your own QTip or pen to depress machine buttons
- The Interac machine will be sanitized after each use
- Cash transactions are not accepted for the foreseeable future
- As per the Technical Standards and Safety Authority (TSSA), only marina staff are permitted to fill a vessel and all non-staff must be off the boat before fueling can begin. Windows and doors should be closed.
- Boater is to remove and replace fuel cap after completion (unless staff opened with marina key / wearing PPE
- Boaters are to move away from the boat to allow for safe distancing for the fuel dock attendant (6-8 feet)
- Boaters are encouraged to arrange for fueling of your vessel prior to arrival or after departure
- One boat per fuel dock will be allowed to enable social distancing

## Pump Out Services

- Pump outs will be available
- Staff will wear PPE
- Boater is to remove/replace waste cap, unless staff uses own marina key and wearing PPE
- Marina staff should be the only ones handling the pump out process, except for flushing water onboard which should be designated to the boat operator. All staff will wear personal protective equipment during the procedure.
- One boat per fuel dock will be allowed to enable social distancing

## Water & Power

-Power is available on the docks. As usual potable water will be available on the docks in the future when the MOH gives permission after water test results indicate potable water use. Please be sure to disinfect water tap when finished using so next person has a secure tap to **attach their OWN water hose** too. Remember to always run water tap for 2-3 minutes before filling water container or water tank (Purchase a white/clear water hose-recommended by MOH)

## **ON & AROUND THE DOCKS:**

### Food and Drink

-All food and drink are to be consumed on boats. Eating or drinking on the marina property or anywhere on the docks is not permitted.

### Barbeques

- Boaters are to use their onboard cooking facilities as much as possible.
- For marina insurance purposes, onboard barbeques are **NOT** permitted for use at the dock
- Boater may move their barbeque to a designated area only for time of use.

### Social Gatherings

- Gatherings are forbidden on docks, walkways, shore or elsewhere on the marina property.
- The **Upper Deck will be closed** -locked and not available for use until further notice
- All marina events or sponsored events may be postponed (original dates of July 11 marina's 70<sup>th</sup> anniversary, July 18 Bass Derby)

Wright's Marina realizes the coronavirus, (COVID-19), is putting a damper on your boating and cottage season. Please remember the Ontario Government deemed marinas as a non-essential service on April 4<sup>th</sup> to help slow the spread and to help flatten the curve. We appreciate the stand the government took to keep us safe. A lift of some restrictions allowed launching and prep of boats to start on Monday May 4<sup>th</sup>, as long as the boat remained at the marina dock and marina was NOT open to the public. Five days later, on Friday May 8<sup>th</sup>, the government further lifted restrictions. Ratepayers were allowed to visit their seasonal properties. As of Saturday May 16, marinas could open if they were ready, meeting guidelines and employee training. Unfortunately, our marina was not prepared to safely welcome you for the May long weekend. We will be open for boat owners to access their boats on Saturday May 23<sup>rd</sup> with **some restrictions**.

**WE require 5 days notice before you arrive at your cruiser/sailboat:** CALL/EMAIL with date of arrival at cruiser/sailboat. This enables staff to take the shrink wrap off and put the canvas up. We will not enter your boat so you may prepare. Once you leave, 5 days later we shall service as requested or prep for launch. We will email you when your boat is ready for you at a dock. We hope you understand our position, and only wish to keep our customers and staff safe when we able to fully provide a safe environment.

### **PLEASE NOTE:**

The shop is Monday to Friday 8am– 4:30pm for calls, emails and orders of parts for curbside pick up and details of service requested. It is not open for walk ins. Please do not enter the marina premises unless scheduled for arrival.

We thank you for your patience during this difficult time with COVID-19 measures in place. If you have any questions or concerns about the measures, mooring agreement, dockage fees or other, please contact Karrie at [info@wrightsmarina.on.ca](mailto:info@wrightsmarina.on.ca)

**Please stay safe and practice the posted marina guidelines. Thank you**